2016-2020



Services are comprehensive and coordinated across systems and providers

- **OBJECTIVE 7.1** Increase family satisfaction with the communication among their child's doctors and other health providers to 75% by 2020.
- **OBJECTIVE 7.2** Increase the proportion of families who receive care coordination supports through cross-system collaboration by 25% by 2020.
- **OBJECTIVE 7.3** Develop an outreach plan to engage partners, providers, and families in the utilization of a shared resource to empower, equip, and assist families to navigate systems for optimal health outcomes by 2020.